

# Desktop Notification Client

The Desktop Notification Client allows SA-Announce notifications to be received instantly on personal computers anywhere on the network. Authorized users can initiate SA-Announce notifications directly from their Desktop Notification Client. Messages include audio notifications, text, images, video, web links, polls, and more.



## **REQUEST A FREE TRIAL**

To learn more about any of Syn-Apps award-winning software or hardware solutions for enterprise notification and paging, please contact us at:

Phone: 480.664.6071 Email: sales@syn-apps.com Web: www.syn-apps.com

## Increase awareness and responsiveness

Syn-Apps continues to enhanace the features and functionality of SA-Announce. Alerts are delivered instantly to the DNC, reducing response times and improving your ability to reach registered on-premise users.

## DNC provides the following features:

- Auto-registration with SA-Announce
- Cross-platform compatibility
- Locked screen override with audio\*
- Unicast and Multicast audio
- Dynamic group assignments
- Custom message templates
- Notification history
- Sender validation



## **DNC Features & Benefits**

**Receive notifications from SA-**Announce, including:

- Live Paging: Normal Groups
- Stored Audio: Emergency Alerts, Scheduled alerts, and Record-N-Play group types
- Text Messages: Standard text messages and polls
- AMBER Alerts
- CAP (Common Alerting Protocol)
- Weather Alerts: National Weather Service alerts (watches, warnings, and advisories)
- Images

Locked Screen Override: Alert computers in locked mode with audio alerts\*

**Initiate Notifications:** Authorized users can initiate Emergency Alerts, Texts, Images, and Audio Messages from DNC

## **Cross-Platform Compatibility:**

Supported on Windows and Macs

## **Dynamic Group Assignment:**

Automatically assign clients to an SA-Announce notification group based on certain filters. This feature drastically reduces group management as clients are automatically added to groups.

**Client Customization:** Create notifications unique to your organization with centralized templates and image library

\*Supports Windows only

Message History: Browse previously received messages

Sender Validation: Validate all messages ensuring the sender is authorized to use DNC

Audio: Unicast or Multicast audio reception

## The Perfect Fit for Any Environment

As the most flexible and scalable desktop notification solution on the market. DNC fits into any environment with ease:

- Education K-12
- Higher Education
- IT Services
- Healthcare
- Retail
- Telcos
- Manufacturing
- Government (Federal, State, Local)
- Hospitality н.
- Finance & Legal
- Construction
- Transportation

DNC combined with Syn-Apps' software and hardware solutions enables enterprisewide paging and notification delivery for every scenario.



## **TECHNICAL SPECS**

#### Windows PC:

- Windows 7, 8, & 10
  32 and 64-bit supported
  Java installed
- Windows Audio Device

#### Mac OS:

- Supports Mac OS X 10.4+

- 64-bit OS
  MAC audio enabled
  SA-Announce version 8.0+
  Administrative access to client

#### Network:

- Http Port: The client runs on port 8282 by default; the SA-Announce server will need unrestricted access
- Voice Ports: The client RTP port range will need to be accessible SA-Announce (16384 32767)
   Multicast: If SA-Announce has e bv
- multicast configured, the client will

\* \* Windows Only

## **ABOUT SYN-APPS**

Syn-Apps brings unified communication based emergency solutions to organizations around the globe. Education, Healthcare, Retail, and Corporate entities use critical communication, paging, marketing and 911 alerting. Syn-Apps also provides call recording and reporting to address compliance

To learn more about Syn-Apps or any of our paging and mass notification solutions, visit us at